

## CAUTION NOTICE

This Caution Notice is issued to inform that NSDL e-Gov does not make any calls for recovery / collection of amounts for issuance of PAN/processing PAN applications nor does it solicit any bank or credit / debit card details from the applicants over phone or e-mail. Facility to apply for PAN online is available to applicants on the website [www.tin-nsdl.com](http://www.tin-nsdl.com) and the application fees are also payable online through this website.

We have a customer care centre, which provides assistance on all PAN related queries/complaints/ feedback. The link is available on [www.tin-nsdl.com](http://www.tin-nsdl.com)

NSDL e-Gov strongly recommends that the PAN Applicants should not provide their personal information / bank details on complaint portals / social media platforms and should not respond to any solicitations of bank or credit / debit card details sought by anyone over phone/e-mail including any person claiming to be calling from NSDL e-Gov or Income Tax Department. Any person/ entity acting at the instance of such solicitation shall do so at his/ her / its own risk cost and responsibility.

Should you come across any such incident or have any information regarding solicitation/ calls received for recovery or collection of payments on behalf of NSDL e-Gov. you are advised to bring to the company's notice immediately through e-mail at [tininfo@nsdl.co.in](mailto:tininfo@nsdl.co.in) or call us on 020 – 27218080 to report such incidents.

This Notice is being put on the website of NSDL e-Gov to caution public at large to beware of any such phone calls and refrain from disclosure of personal details on social media / internet and any liability / responsibility in this regard is hereby disclaimed by NSDL e-Gov.

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